



TECHNICAL SERVICE BULLETIN

Exhaust Mode Selection Not Available - Drive Mode Not Available Message In IPC - Built On Or Before 30-Jun-2017

18-2290

21 September 2018

Model:

Ford
2015-2017 Mustang

Issue: Some 2015-2017 Mustang GT350/GT350R vehicles built before 30-Jun-2017 may exhibit an Exhaust Mode Selection Not Available or Drive Mode Not Available message displayed in the instrument panel cluster (IPC) when attempting to change the exhaust mode or drive mode. This may be due to an exhaust tailpipe valve that has frozen in place when the vehicle was started or driven in temperatures at or below freezing.

Action: Follow the Service Procedure steps to correct the condition.

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2015-2017 Mustang GT350/GT350R: Retrieve DTCs And Reprogram The PCM (Do Not Use With Any Other Labor Operations)	182290A	0.4 Hrs.

Repair/Claim Coding

Causal Part:	RECAL
Condition Code:	04

Service Procedure

- Is the Exhaust Mode Selection Not Available or Drive Mode Not Available message displayed in the IPC?
 - Yes - proceed to Step 2.
 - No - this article does not apply. Refer to Workshop Manual (WSM), Section 309-00D for normal diagnostics.
- Check the vehicle build date. Was the vehicle built on or before 30-Jun-2017?
 - Yes - proceed to Step 3.
 - No - this article does not apply. Refer to WSM, Section 309-00D for normal diagnostics.
- Using the appropriate Ford diagnostic scan tool or equivalent, retrieve DTCs. Is DTC P26FE stored in the powertrain control module (PCM)?
 - Yes - proceed to Step 4.
 - No - this article does not apply. Refer to WSM, Section 309-00D for normal diagnostics.
- Reprogram the PCM using the latest version of the appropriate Ford diagnostic scan tool.
- After reprogramming, if the concern persists refer to WSM, Section 309-00D for normal diagnostics.

described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.