

SYNC Software Update

Step 3 of 4

1. Take the loaded USB drive to your vehicle.

2. Start your vehicle and plug the USB drive into the SYNC USB port.

Make sure your vehicle is turned on and running.

Can't find the SYNC USB port in your vehicle?
Check your to see where it's located.

3. SYNC 3 should automatically initiate the software update installation process. Once it starts, wait for the update files to completely install.

Installing the update files to SYNC 3 should take about 30 minutes.

Do not remove your USB drive or turn off your vehicle while this update is in progress. Shortly after installation has begun, SYNC may quickly display "Installation Complete." Ignore this message. It refers to a specific phase of the installation, not the overall update process. The system will reboot, which takes several minutes. Do not attempt to use SYNC during this time. After the system reboots, SYNC will display a pop-up requesting the owner set up Automatic System Updates, please press "Ask Me Later".

Approximately 10 minutes later (timing may vary per update), SYNC will display "Installation Complete" and request the owner to remove the USB drive from the USB port and perform a complete ignition cycle.

It is now safe to remove your USB drive and turn off your vehicle. The vehicle is required to be completely off for at least 5 minutes.

NOTE: Once you have successfully installed the software update in your vehicle, you will need to .

4. When you are finished installing the software update files to SYNC, bring your USB drive back to your computer to report your successful installation.



It's important that you report your successful software update installation back to us.
This helps us alert you when future software updates are available.

Next: Report Update to Ford

Need help? 