SYNC Software Update

Step 2 of 4

Unzip SYNC files and move them to your USB drive.

Already know how to do this step?

1. **While you wait for the file to download to your computer's hard drive, insert the empty USB storage drive into your computer's USB port.**
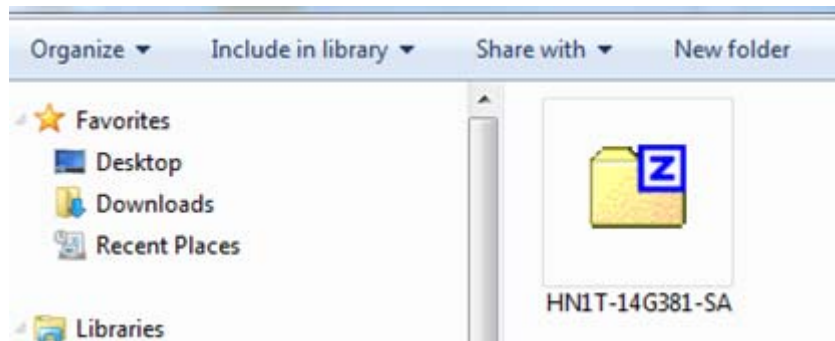
   If your download didn't begin automatically, to start the download again.

2. **Once the download is complete, locate the HN1T-14G381-SA.zip* file that should now be saved to your computer's hard drive.**

   You may need to navigate manually to the location to which you saved the file in Step 1 (ex. "Desktop").
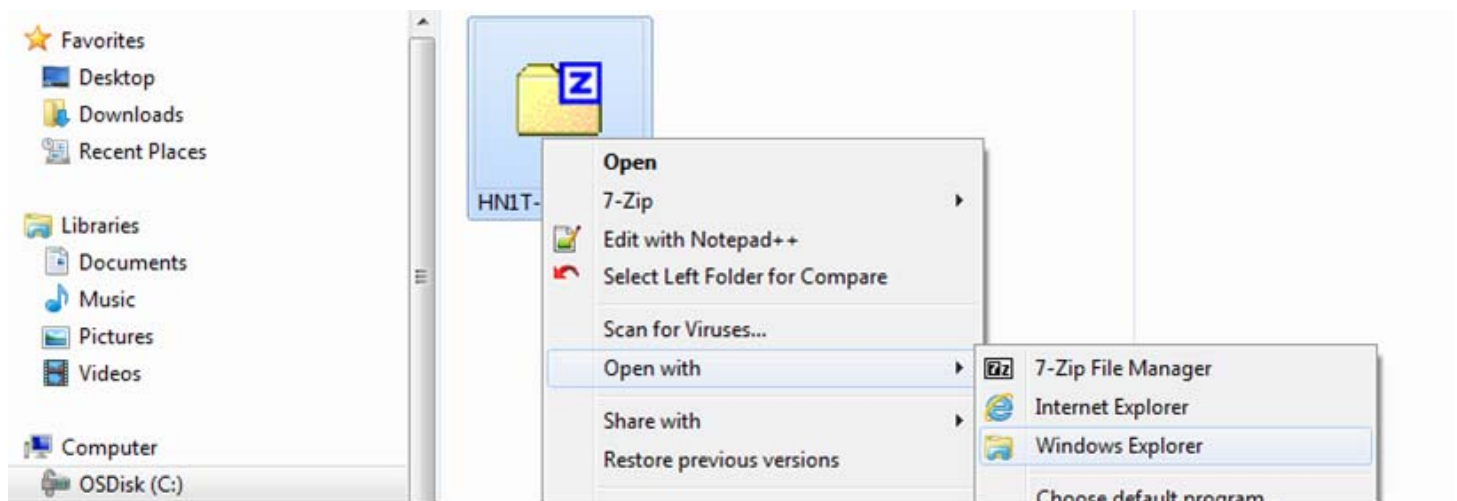
   TIP: If you did not specify a location for this file in Step 1, check for the .zip file in your computer's "Downloads" or "My Documents" folder. The file may have been saved to one of those folders by default.

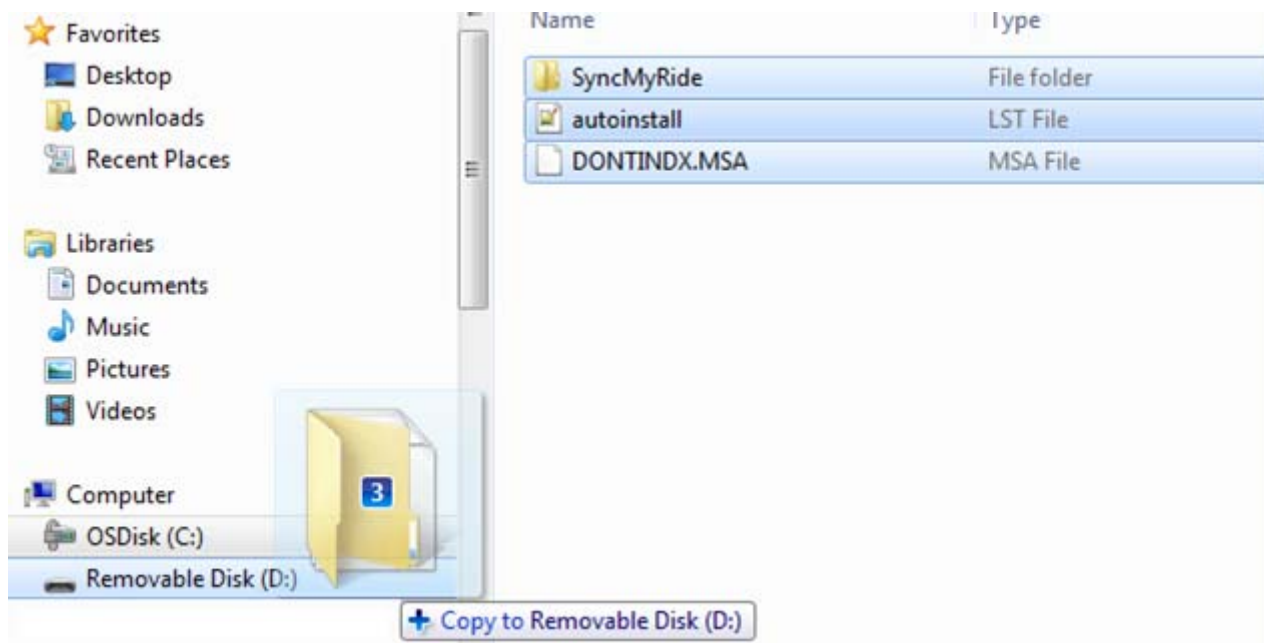

   * Your filename may differ.

3. **Right-click on the .zip file, choose Open with, and select Windows Explorer.**

If your computer has a third party extraction program such as WinZip, 7-Zip or WinRAR, you can also use that option to unzip and extract your files. For more information on how to unzip and extract files using one of these programs, see the corresponding third party developer's website.
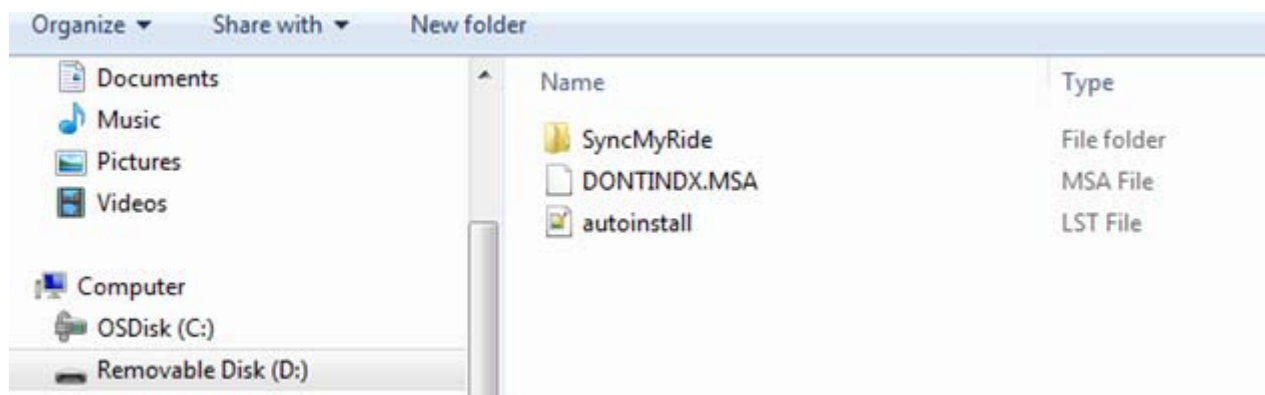

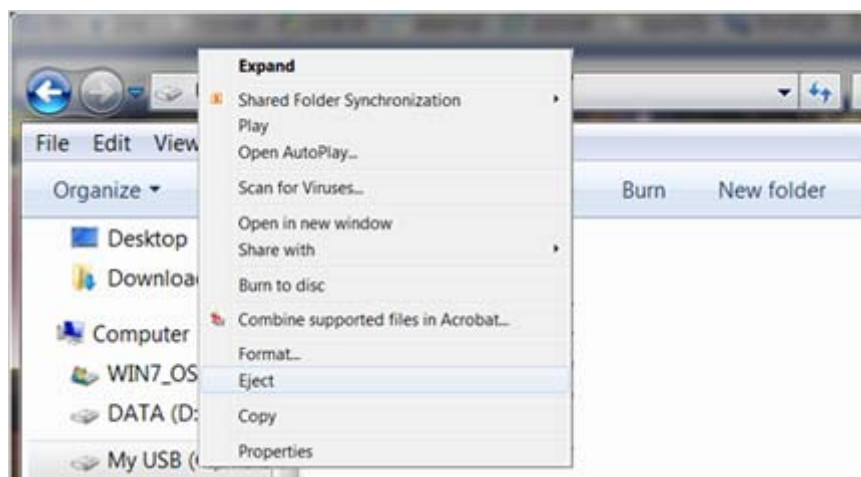**4. Select all of the items inside the folder. Drag and drop them onto your USB drive.**

NOTE: Installing the software update files in your vehicle works only if the SyncMyRide folder and additional file(s)* are visible on the USB drive. Don't combine or delete any of the files.

* Your filename(s) and number of files may differ.

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5. Select your USB Drive to view its contents and ensure that the correct folder and files are listed. You're now ready to take the USB drive containing the software update files to your vehicle and install the updates to SYNC.

6. **Right-click on your USB drive and choose "Eject" to safely eject the USB drive from your computer.**

Next: Installing Updates to SYNC

Need help?